



Dear HUSKY Limited Benefit Member,

Welcome to the HUSKY Health program! This letter gives you details about your covered benefits and services. The HUSKY Health Limited Benefit - Family Planning program only covers family planning and family planning-related services. Family planning services are services offered to prevent pregnancy, or to plan the number and spacing out of your children. "Related services" means services offered as part of, or as follow-up to, a **family planning visit**.

Family planning and family planning-related services include:

- Doctor visits
- Screening and treatment services for sexually transmitted diseases (STDs)/infections
- Sterilizations
- Contraceptive services and supplies (for example: IUD, diaphragm, condoms)
- Prescribed drugs (birth control, drugs for treatment of STDs, and certain pain medicines)
- Human papillomavirus shots (HPV) for males and females
- Treatment of a medical problem from a family-planning service
- Pregnancy tests
- Non-emergency medical transportation to your doctor visits

This program **does not** cover:

- Infertility services and related treatments
- Hysterectomies
- Termination of pregnancy
- Pregnancy care
- Treatment for HIV/AIDS or hepatitis
- Treatment for cancer
- Any other service not offered as part of or as follow-up to a family planning visit

For a list of covered services, please visit our website at [www.ct.gov/husky](http://www.ct.gov/husky) and click on "**For Members.**" You may also call our Member Services department to find out more. Our phone number is 1.800.859.9889. We are open Monday through Friday from 8:00 a.m. to 6:00 p.m.

### **ID Cards**

Your HUSKY Health program Member ID card is enclosed. Your name, ID number, and the name of your HUSKY plan are on it. There are also helpful phone numbers on the back. Bring this card and your gray CONNECT card to your appointments. If any information on your ID card is not correct, please call the DSS Benefit Line at 1.855.626.6632. You can also go to [www.connect.ct.gov](http://www.connect.ct.gov) and click on "Create an Account" in the MyAccount box. Don't forget to link you Client ID to your MyAccount in the "Associate Case" area. You may also visit the DSS Regional Office in your area. If you are not sure where your DSS Regional Office is, just call us at 1.800.859.9889.

### **Member Services**

You can reach Member Services by calling 1.800.859.9889. We are open Monday through Friday from 8:00 a.m. to 6:00 p.m.

Our Member Services staff can help you:

- Find a doctor and make appointments
- Learn about your covered services and how to use them
- Find resources in your community that can help you

### **Nurse Helpline**

If you are sick, hurt, or have questions about your health, you can talk with a nurse 24 hours a day. Call the Nurse Helpline at 1.800.859.9889 and follow the prompts. There is a postcard about the 24/7 Nurse Helpline with this letter. Please keep it in an easy-to-find place.

### **HUSKY Health Providers**

All of your HUSKY Health family planning and family planning-related doctors must be part of the Connecticut Medical Assistance Program (CMAP) network. For help finding a doctor, you can call Member Services at 1.800.859.9889. You can also visit [www.ct.gov/husky](http://www.ct.gov/husky). Click on "**For Members,**" and then "**Find a Doctor.**"

### **Nondiscrimination and Language Help**

Community Health Network of Connecticut, Inc. and the HUSKY Health program comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex. **ATTENTION:** If you speak a language other than English, language assistance services are available to you, free of charge. Call 1.800.859.9889 (TTY: 711) for assistance.

**Español (Spanish):** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.800.859.9889 (TTY: 711).

**Português (Portuguese):** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1.800.859.9889 (TTY: 711).

We look forward to helping you!

Thank you,  
The HUSKY Health Program  
Connecticut Department of Social Services