



Dear HUSKY Limited Benefit Member,

Welcome to the HUSKY Health program! This letter gives you details about your covered benefits and services.

The HUSKY Health Limited Benefit - Family Planning program only covers family planning and family planning-related services. Family planning services are services offered to prevent pregnancy, or to plan the number and spacing of your children. "Related services" means services offered as part of, or as follow-up to, a **family planning visit**.

Family planning and family planning-related services include:

- Doctor visits
- Screening and treatment services for sexually transmitted diseases (STDs)/infections
- Sterilizations
- Contraceptive services and supplies (for example: IUD, diaphragm, condoms)
- Prescribed drugs (birth control, drugs for treatment of STDs, and certain pain medicines)
- Human papillomavirus shots (HPV) for males and females
- Treatment of a medical problem from a family-planning service
- Pregnancy tests
- Non-emergency medical transportation to your doctor visits

This program **does not** cover:

- Infertility services and related treatments
- Hysterectomies
- Termination of pregnancy
- Pregnancy care
- Treatment for HIV/AIDS or hepatitis
- Treatment for cancer
- Any other service not offered as part of or as follow-up to a family planning visit

For a list of covered services, please visit our website at www.ct.gov/husky and click on "For Members." You may also call our Member Engagement Services department to find out more. Our phone number is 1.800.859.9889. We are open Monday through Friday from 8:00 a.m. to 6:00 p.m.

ID Cards

Your HUSKY Health program Member ID card is enclosed. Your name, ID number, and the name of your HUSKY plan are on it. There are also helpful phone numbers on the back. Bring this card and your gray CONNECT card to your appointments. If any information on your ID card is not correct, please call the DSS Benefit Line at 1.855.626.6632. You can also go to www.connect.ct.gov and click on "Create an Account" in the MyAccount box. Don't forget to link your Client ID to your MyAccount in the "Associate Case" area. You may also visit the DSS Regional Office in your area. If you are not sure where your DSS Regional Office is, just call us at 1.800.859.9889.





Member Engagement Services

You can reach Member Engagement Services by calling 1.800.859.9889. We are open Monday through Friday from 8:00 a.m. to 6:00 p.m.

Our Member Engagement Services staff can help you:

- Find a doctor and make appointments
- Learn about your covered services and how to use them
- Find resources in your community that can help you

24/7 Nurse Helpline

If you are sick, hurt, or have questions about your health, you can talk with a nurse 24 hours a day. Call the 24/7 Nurse Helpline at 1.800.859.9889 and follow the prompts. There is a postcard about the 24/7 Nurse Helpline with this letter. Please keep it in an easy-to-find place.

HUSKY Health Providers

All of your HUSKY Health family planning and family planning-related doctors must be part of the Connecticut Medical Assistance Program (CMAP) network. For help finding a doctor, you can call Member Engagement Services at 1.800.859.9889. You can also visit www.ct.gov/husky, click "For Members," then "Find a Doctor."

We look forward to helping you!

Thank you,

The HUSKY Health Program
Connecticut Department of Social Services