	Connecticut Medical Assistance Program	PB 2013-13
	Policy Transmittal 2013-06	March 2013

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Roderick L . Bremby , Commissioner

Effective Date: 02/01/2013
Contact: Srinivas Bangalore @ 860-424-5592

TO: Non- Emergency Medical Transportation Providers

RE: Transportation Billing Update

Effective with dates of service February 1, 2013 and forward, Non-Emergency Medical Transportation (NEMT) claims from Ambulance, Wheelchair and Livery/Taxi providers will be paid through Hewlett Packard (HP), the Department of Social Services' fiscal agent.

NEMT Ambulance

There is no change as to how NEMT ambulance services are billed and paid for clients that are enrolled in HUSKY A, HUSKY C, Tuberculosis and Family Planning. Services still require prior authorization (PA) by LogistiCare, the NEMT broker, and the claims continue to be billed directly to HP by the provider.

Effective with dates of service 2/1/2013 and forward, NEMT ambulance services for HUSKY D clients should be authorized by LogistiCare and billed directly to HP. HP will reimburse the provider. Dates of service prior to 2/1/2013 should continue to be submitted to LogistiCare for payment.

For Charter Oak and HUSKY B clients, non-emergency ambulance is covered when billed with the following modifiers: HH "Hospital to Hospital", HN "Hospital to Skilled Nursing Facility" and NH "Skilled Nursing Facility to Hospital". Coverage is in effect for dates of service January 1, 2012 and forward. These services do not require prior authorization and any outstanding claims can be re-submitted for processing. Once paid any monies collected from clients must be reimbursed to them.

Please note that non-emergency transportation with the above modifiers (HH, HN and NH) for HUSKY A, C, D and Limited Benefits coverage groups still require PA.

Wheelchair/Livery/Taxi

Effective for dates of service 2/1/2013 and forward, wheelchair/livery/taxi providers should submit their claims/vouchers to LogistiCare. LogistiCare will validate that the service was authorized and submit the claim to HP for processing on the provider's behalf. HP will pay the provider directly. Dates of service prior to 2/1/2013 should continue to be submitted to LogistiCare for payment.

For an NEMT provider to receive payment for the transportation of eligible Medicaid members, the provider must have prior authorization from LogistiCare for the trip. In addition, the provider must enroll as an NEMT provider in the CT Medical Assistance Program through HP, and have a signed contract with LogistiCare.

Posting Instructions: Policy transmittals can be downloaded from the Web site at www.ctdssmap.com.

Distribution: This policy transmittal is being distributed to providers enrolled in the Connecticut Medical Assistance Program by HP Enterprise Services.

Responsible Unit: DSS, Division of Health Services Srinivas Bangalore at (860) 424-5592.

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