



# Connecticut Medical Assistance Program Hospice Refresher Workshop

**Presented by**

**The Department of Social Services (DSS) and HP**

Are you or your staff in need of a refresher on current Connecticut Medical Assistance Program procedures related to Hospice claim submission guidelines? The following workshops are being offered as a review of Hospice Program Services for HUSKY clients. This workshop will provide important information about recent and upcoming changes to the Connecticut Medical Assistance Program (CMAP) as well as provide a review of Hospice guidelines for the submission of on-line Hospice transactions, prior authorization requirements and other important topics that will include upcoming changes that will impact Hospice providers.

**Workshop Topics Will Include:**

• <b>What's New in 2015</b>	• <b>Patient Liability</b>
• <b>Determining the Hospice Benefit</b>	• <b>Claim Denials and Resolution</b>
• <b>Locking in the Hospice Benefit</b>	• <b>ICD-10 Readiness</b>
• <b>Covered and Non-Covered Services</b>	• <b>Program Resources</b>
• <b>Prior Authorization Requirements</b>	

Please follow the registration instructions below to register for the workshop of your choice. Seating is limited for the Connecticut Hospital Association (CHA) site workshop, so be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the HP Provider Assistance Center at 1-800-842-8440. Please join us. We look forward to seeing you at our workshops!

## WORKSHOP LOCATIONS, DATES, AND TIMES

The locations, dates, and times, for the Hospice Workshops are listed below. The registration link is listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the "How to Register for a Workshop" instructions below if you require further assistance with the registration process.

**Workshop Locations, Dates, and Times:**

**Registration Due Date:**

**Connecticut Hospital Association, 110 Barnes Road, Wallingford, CT**

**Thursday, August 27, 2015**

**1:00 pm – 4:00 pm**

**Monday, August 24, 2015**

**<http://www.surveymonkey.com/r/hospice0827refresher>**

**Virtual Classroom Training** HP utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the training. At the same time, participants will dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email from HP with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received three (3) days prior to the training, please contact the HP Provider Assistance Center toll free at 1-800-842-8440.

**Internet Virtual Classroom Training**

**Registration Due Date:**

**Friday, August 21, 2015**

**9:00 am – 12:00 pm**

**Monday, August 17, 2015**

**<http://www.surveymonkey.com/r/HospiceVRrefresher082115>**

# HOW TO REGISTER FOR A WORKSHOP

To register for one of these workshops, visit the [www.ctdssmap.com](http://www.ctdssmap.com) Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the Hospice Refresher Workshop you wish to attend and click on the Registration Link.

Please be sure to include all of the registration information indicated below to ensure timely and accurate attendance registration.

The following information is required when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Name of Attendee
- Email Address (Required for Internet Virtual Classroom Training)

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with HP. If you do not receive a confirmation number, you have not successfully registered for this workshop.

**Providers will only receive notification in the event that workshop participation exceeds capacity.**

Due to limited seating availability, the workshops held at the Connecticut Hospital Association are limited to two (2) attendees per provider. Each attendee from the same provider office must register separately.

# DIRECTIONS

**Connecticut Hospital Association**  
**110 Barnes Road, Wallingford, CT 06492 (203) 265-7611**

- **1-91 NORTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn LEFT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the \*7th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **I-91 SOUTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn RIGHT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the \*6th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **Wilbur Cross (Route 15) NORTHBOUND:** Take Exit 66. At the end of the Exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to \*4th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **Wilbur Cross (Route 15) SOUTHBOUND:** Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to \*5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **I-84 EASTBOUND:** Take Exit 27. Proceed onto Route 691 East. Follow to the WILBUR CROSS PARKWAY SOUTHBOUND. Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to \*5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

**\*IMPORTANT ~ Traffic light count includes light at the end of ramp**

## **IMPORTANT NOTICES:**

**CHA is a smoke-free campus.**

**\*\*\*\*\* NO SMOKING ALLOWED\*\*\*\*\***

The use of tobacco products is prohibited on the grounds, sidewalks, delivery areas, and parking lots.

Refreshments will **not** be served.